This breakthrough universal system soon is compatible with all mobile phone operators, is easy to install and offers the same security guarantees as conventional contactless ticketing. Travellers can use their Near Field Communication (NFC)-enabled smartphone on trains, buses, trams and any service that is equipped with Xerox Seamless™ tags.

Step 1a - NFC Tags Installed:
Operators install tags provided by Xerox on their transportation network.

Step 1b - Xerox Seamless™ App:
Traveller downloads the Xerox Seamless™ App on their NFC-enabled phone and registers as a customer.

Step 2 - Xerox Seamless™ NFC Tag:
To travel the user taps their phone on any Xerox Seamless™ NFC tag. During the tap the Seamless tag creates and stores an encrypted transaction. This transaction does not contain any personal or sensitive information.

Step 3 - Transactions Uploaded:
Xerox Seamless™ Tag communicates to the Seamless App the encrypted transaction.

Step 4 - Encrypted Transactions:
Encrypted transactions are sent to the Xerox Seamless™ server when the traveller’s phone is connected to the network.

Step 5 - Payment Process:
Seamless™ bills the customer at regular pre-determined intervals on behalf of the transport provider.

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